Falcon Foodservice Equipment

Quality Policy

Falcon Foodservice Equipment seeks to maintain its position as a leading manufacturerof commercial catering equipment, and associated applications, to the foodservice industry, and operates within the strategic aims of Falcon and those of the parent organisation the **AFE** Group .

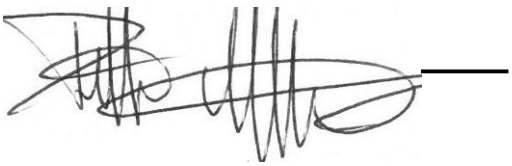
We will meet the needs of our customers, shareholders and stakeholders through:

- Being committed to continuous improvement of the quality of our products and services, new and innovative product development, and above all to deliver to customers' requirements promptly and efficiently. To achieve this the company seeks to maintain an effective management system that meets the requirements of the ISO 9001:2015 Quality Management Systems Standard.

- Being committed to product performance and product stewardship by developmentand design within current legal and statutory regulations.

- Valuing the contribution the work force makes to the success of the company and seeking, through training, to improve skills and competency, to enhance performance, and through HR initiatives and safe working practices provide care of employees.

- Measuring key performance indicators that are set, documented and reviewed regularly to ensure aims and objectives of the business maintain relevance, and are further developed and improved upon throughout all levels of the company.



Peter McAllister
Managing Director

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